





Utility App

## CITY OF SCHULENBURG

## **Customer Information**

605 Upton Phone: (979) 743-4126 Schulenburg, Tx 78956 Fax: (979) 743-4760 www.schulenburgtx.org

- 1. The City of Schulenburg furnishes electricity, water, sewer and garbage services.
- 2. A \$400 residential deposit is required for anyone renting a home or who rents/owns a manufactured home.
- 3. Commercial deposits, owners or renters, begin at \$500 and are based on the type of business and previous kilowatt consumptions. (Average bill)
- 4. All delinquent bills must be paid in full before a new connect can be made.
- 5. The City requires a 24-hour notice for connects to be done.
- 6. Electric and water meters are read on the 15th of each month and bills are received on the 1st. The net amount of the bill is due by the 10th; gross amount by the 16th and disconnect day for nonpayment is the 17th without further notice.
- 7. A \$40 reconnect fee is required along with payment of the utility account before utilities can be reconnected.
- 8. All electrical connects have a mandatory garbage charge and all water connections have a mandatory sewer charge.
- 9. Garbage pick-up for residents who live on the north side of the railroad tracks are on Tuesdays and south side pick up on Thursdays. Garbage pick up is subject to change during the week of a holiday. Toters have been issued to each residence. Each additional toter is \$19 a month.
- 10. Form of payments include: cash, check, money orders and credit cards. The credit cards can either be used on site at City Hall for free or called in at (833) 309-4335 for a \$3.00 convenience fee. Payments can also be made online or through the civic utility app. Please see the QR codes above.
- 11. A \$35 charge is assessed along with payment of the utility account for each insufficient check.



- 12. Bank draft is also available for no additional fee. A bill is still mailed but with no penalty amount shown. The money will be drafted on the 10th or if the 10th falls on a weekend, it will be the next business day.
- 13. For customer convenience, a night drop is located to the left of the front door and a drop box in the parking lot across from the old City Hall at 535 North Main.
- 14. If a gas connection is required, you will need to contact Center Point Energy at (800) 427-7142.
- 15. To receive cable television contact Sparklight at (866) 460-9283. Directv and Dish Network are also available in the area.
- 16. To receive internet service contact Sparklight at (866) 460-9283 or Colorado Valley at (979) 242-5911.
- 17. To receive telephone service contact Frontier at (855) 251-7811 or Colorado Valley at (979) 242-5911.
- 18. With advance notice, the City will provide curbside pick-up of limbs and leaves one day a week. There will be a charge of \$40 per load.
- 19. Citizens may dump leaves, limbs and grass clippings on Wednesdays from 1 to 5 p.m. and Saturdays from 8 a.m. to 3:30 p.m. at the west end of south street—1400 South St. Most current utility bill is required to dump at no charge.
- 20. Rural customers may use the dumpsters located on FM 2672—High Hill Rd, north of Hwy 90 West—to dump household garbage only that has been bagged in Fayette County bags, which can be purchased at City Hall or at the site. A minimum of 10 bags can be purchased at City Hall; individual bags may be purchased at the site. Each bag costs \$3.00 or a bundle of ten for \$30.
- 21. Recycling center & rural dumpsters are open Monday & Wednesday from 7 a.m. to 3 p.m. and Friday & Saturday from 7 a.m. to 1 p.m. It is located at the Fayette County Precinct 4 Warehouse on FM 2672 (High Hill Rd) If you have any questions concerning recycling—call 979-743-3250.
- 22. The City of Schulenburg oversees the operations of the Civic Center, Wolters Park, Pavilion, Pool, Sports Complex and Expo Center. Any questions concerning these places should be directed to City Hall (979) 743-4126.
- 23. For any renovations, fences or additions a permit will be required. Paperwork is available on the website or at City Hall.